



FOR IMMEDIATE RELEASE



SouthStart Hospice Policy and Procedure Manual Awarded “CHAP Verified” Seal

Community Health Accreditation Partner recognizes SouthStart LLC’s hospice policy and procedure manual with CHAP Verified status.

PORT CHARLOTTE, Fla. – August 13, 2026 — SouthStart LLC is pleased to announce that its **Hospice Policy and Procedure Manual** has achieved **CHAP Verified status**.

CHAP Verified status is granted to tools and resources used by community-based care providers that, through rigorous inspection, demonstrate no roadblocks to executing the CHAP Standards of Excellence and support innovation in the delivery of high-quality care.

CHAP conducted a thorough product review to verify that the SouthStart Hospice Policy and Procedure Manual allows organizations to meet the intent of CHAP’s applicable standards.

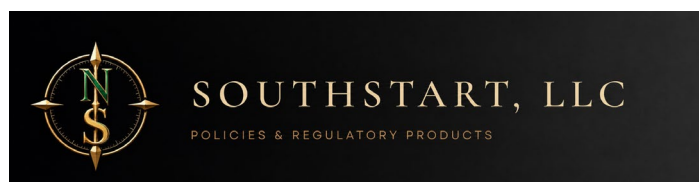
“The policy manual is exceptionally well organized, making it easy to navigate and quickly locate the information needed, which helps streamline review processes and supports consistent application of policies.”

Teresa Harbour, Chief Operating Officer, CHAP

“Achieving CHAP Verified status is especially meaningful because this manual was created to give hospice providers more than a collection of policies,” said Kimberly Cavanaugh, Founder of SouthStart LLC. “It was designed to translate complex regulatory and accreditation requirements into a clear, practical framework that providers can implement in their daily operations. Hospice organizations deserve resources that are accurate, understandable and built to support both compliance and quality care.”

The SouthStart Hospice Policy and Procedure Manual provides hospice organizations with a structured policy framework aligned with applicable Medicare Conditions of Participation and CHAP standards. It is designed to help providers establish compliant operations, prepare for accreditation and consistently implement their policies throughout the organization.

For information about the SouthStart Hospice Policy and Procedure Manual, visit southstartpolicy.com or email info@southstartpolicy.com.



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About SouthStart LLC

SouthStart LLC develops policy and procedure manuals and regulatory products for home and community-based care providers. Founded by regulatory and compliance specialist Kimberly Cavanaugh, SouthStart transforms complex requirements into practical, defensible resources designed to support compliance and high-quality care while promoting perpetual survey readiness.

About Community Health Accreditation Partner (CHAP)

CHAP is an independent, nonprofit organization accrediting providers of home and community-based care. Founded in 1965, CHAP was the first to recognize the need for and value of home and community-based care standards and accreditation. As a Centers for Medicare & Medicaid Services (CMS)-approved accrediting organization, CHAP surveys organizations providing home health, hospice and home medical equipment services to establish if Medicare Conditions of Participation and DMEPOS Quality Standards are met and recommends certification to CMS. CHAP's purpose is to partner with organizations nationwide to advance quality in the delivery of care and services in the home and community.

For more information about CHAP Verified status or other CHAP inquiries, email info@chapinc.org.

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